

## **Christening / Baptism / Thanksgiving Service Feedback Form**

We are determined to offer you the very best service at St John's and all the other churches in Keynsham Parish, and in order for you to help us to do this we would greatly value your feedback after your service.

Please return this sheet with any comments to: The Parish Office, 1, The Park, Keynsham, Bristol BS31 2BL (Office@keynshamparish.org.uk).

	Please grade your experience from 0 to 10, where 0 is hellish and 10 is heavenly.
<b>Preparation with the clergy before your service was</b>	
informative about the services on offer and what they involved	
helpful for you in planning the event	
conducted in a helpful and polite way	
<b>Your experience of contact with the parish office for administrative matters</b>	
kept you informed of all you needed to know	
responded to your enquiries promptly	
was helpful and polite	
<b>The service itself</b>	
was well conducted by the clergy	
ran smoothly	
was what you wanted and expected	
<b>Please give an overall measure of your satisfaction with the service itself</b>	

If you have any other comments as to what went well or how we could improve things please write them here:

**Personal Details:**

(You do not have to tell us who you are when giving us feedback, we will still read this form carefully. However, we will take your comments much more seriously if you tell us who you are.)

Your name.....

Your e-mail or telephone number.....

Thank you very much for filling in this form.